



**The Chairman and Members of  
North West Area Committee.**

**Meeting: 20<sup>th</sup> December 2016**

**Item No: 14**

**PUBLIC DOMAIN REPORT**

North West Area Complaints received via CRM

The CRM is the system used by DCC Customer Services Centre and all departments to log and track complaints. Please see details below of the number of complaints received / investigated and closed by the North West Area Office from 1<sup>st</sup> November to 30<sup>th</sup> November.

Type of Complaint	Count of Incidents
Abandoned Bicycles or Trolleys	1
Abandoned Vehicle Inspection	2
Bonfire Materials	17
Community Cleanups	70
Footpath Issues	1
Illegal Dumping	107
Public Lighting Repairs	1
Public Litter Bin Maintenance	1
Remove Hazardous Waste	1
Report Dead Animal	1
Report Graffiti	9
Report Litter Offence	1
Roads	3
Sweep Your Street	25
Tree Maintenance	4
	244

It is important to note that a significant number of additional complaints were also investigated as all area staff pick up complaints when carrying out daily duties but due to lack of resources all complaints are not logged.

### Faussagh Ave Laneway Extinguishment

The public right of way to the laneway adjacent to no. 74 Faussagh Avenue has been recently extinguished. Gates have been fitted to prevent public access to this now private laneway. The gates on both adjoining laneways behind the shops have resulted in restricted access and the potential for illegal dumping greatly reduced.

### St. Brigid's GNS Glasnevin Win Overall Prize



Pupils and staff from St. Brigid's GNS, Glasnevin, winners of the overall prize in the City Neighbourhoods Schools Competition 2016, pictured with the Lord Mayor and members of the Public Domain Team

St. Brigid's Girls National School were crowned overall winners in the City Neighbourhoods Schools Competition 2016 at the annual awards ceremony in The Oak Room at the Mansion House on Friday 2<sup>nd</sup> December. They were presented with their award by The Lord Mayor, Brendan Carr. To win the award they overcame very strong competition from schools around the city and were praised for their environmental initiatives. They also performed a play highlighting the problem of littering, which was very well received on the day.

### Dog Fouling Bins

The trial of the new dog fouling bins conducted throughout the city is now complete and has been deemed successful. Waste Management have now secured the first delivery of bins which will be installed in locations frequented by dog walkers around the city, primarily at selected locations near to the entrances to parks. It is expected that ten of the initial bins will be allocated to the NWA and that these will be fitted in the next number of weeks. Further bins will come on stream during 2017 and suggestions for locations should be sent to.

[www.public.domain@dublincity.ie](mailto:www.public.domain@dublincity.ie)



New style Dog Fouling Bin installed at the green space in Tolka Estate

### Santry's Pride of Place

Well done to the Santry Community Association, representing the NWA, who were recently announced as runners up in the Age Friendly Community Initiative category in the 2016 Pride of Place Competition. The awards ceremony, held in The Waterfront Hall in Belfast was attended by 1000 guests and hosted by the Mayor of Belfast Alderman Brian Kingston. Santry Community Associations entry was supported by DCC Waste Management, DCC's Ballymun Community team and by enhancements done around the centre by the NWA Public Domain team. Now in its 14<sup>th</sup> year, the all-island Pride of Place competition celebrates the best in community development and the work done by communities to make their neighborhoods better places in which to live. Congratulations also to Stoneybatter Heritage Village who were the winners in the urban neighbourhoods with a population of between 100 and 2000 category. A great night for Dublin City was rounded off by DCC winning the Special Council Award, with the judges remarking that *"the consistency of support and positivity between this council and its communities never fails to impress"*.

### Graffiti Removal

There's been another upsurge in the level of Graffiti in the NWA over the last six weeks. In particular the area from Phibsborough, through Mobhi Road towards the Old Finglas Road was badly tagged. Around this stretch of road over 70 individual pieces of graffiti and tagging have been removed over the last 2 weeks. Other areas where substantial volumes of graffiti have been removed are Finglas South and Cabra. Further removal work and wall painting is planned in the Phibsboro and Ballymun areas over the next few weeks.

### NWA Waste Management Christmas/New Year Arrangements

Collins Ave Bring Centre will be open during the following times over the holiday period:

Wednesday 28<sup>th</sup> December 9am – 4pm.

Thursday 29<sup>th</sup> December 9am – 4pm.

Friday 30<sup>th</sup> December 9am – 1pm.

Saturday 31<sup>st</sup> December 10am – 4pm

Note: The facility will be closed on Saturday 24<sup>th</sup> December and Monday 2<sup>nd</sup> January. Collins Ave Bring Centre will be open on Sunday 8<sup>th</sup>, 15<sup>th</sup> & 22<sup>nd</sup> January and Albert College Car Park and Mellows Park Depot will also be open Monday – Sunday during January to facilitate the recycling of Christmas Trees.



Drumcondra Village Christmas Tree 2016

**JOHN TWAMLEY**

**PUBLIC DOMAIN OFFICER**